

To: Our Health Care Provider Clients

From: Theresa Hush, CEO

Date: March 18, 2020

Re: New Roji High Risk COVID-19 Registry -- Gratis to Clients

As your quality reporting registry, we at Roji Health Intelligence appreciate and commend our health care provider community's heroic efforts to combat COVID-19. Our commitment to you, our clients, is to help you deliver quality and the best outcomes to your patients. To the extent we can, this commitment includes supporting your efforts against COVID-19 and its after-effects.

Roji Health Intelligence will, accordingly, create a COVID-19 Risk Registry as part of our Population Health suite, and offer that Registry to you at no charge. The COVID-19 Risk Registry will identify your patients according to high risk age ranges and high COVID-19 risk factors. And, we will expand the registry and its functionality over time.

The COVID-19 Risk Registry will provide tools that will enable you to:

- Export registry data into your own systems for outreach to patients, if you desire.
- Do outreach to patients using your own or the Roji Clinical Data Registry population health functionality for patient outreach; these tools will enable you to
  - Inform patients how to access your providers if COVID-19 is suspected, including testing instructions; and
  - Monitor patients with early or light stages of COVID-19 to determine potential for hospitalization.
- Create telemedicine appointments related to underlying conditions or COVID-19.
- Track separate classes of risks by age and other factors.
- Create continued surveillance, for patients where COVID-19 is acquired, after their recovery to test for downstream risks of the disease.

We expect that we can complete initial registries for your use by Friday, March 27, 2020. We will provide a link for navigation and education. This will be our first iteration; we expect to embellish the registry with more functionality.

As time of social distancing goes on, patients with high risk, not only are challenged by the threat of COVID-19, but with their own underlying conditions. These patients may "disappear" from regular schedules or providers may be too busy to handle appointments, even telemedicine. Some organizations don't have the ready capacity to reach out to patients at high risk of COVID-19 and keep them informed. Our goal is to help you more easily meet the demands under these extreme conditions without additional internal resources.

If there is functionality or customizations you would like to see, please let us know. If you prefer that we not distribute this COVID-19 Roji Risk Registry application to you, please tell us. You can reach Dave Halpert (dave.halpert@rojihealthintel.com), myself (hush@rojihealthintel.com), or President and Medical Director Thomas Dent MD (tdent@rojihealthintel.com) with any feedback. Thank you for all you are doing and will do to address the COVID-19 pandemic.